

**Press release from the Administrative Enforcement Agency
(AEA), Ministry of Justice**



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Spokesperson: Deputy Director-General Tzu-Chiang yeh
Tel.: (02)26332528

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Opening ceremony for “the 17th training class of enforcement officers”

Minister Tsai encouraged trainees to cherish resources and do their best in their studies

The Administrative Enforcement Agency (AEA) held the opening ceremony of the “17th training class of enforcement officers” in the conference room on the 3rd floor of the Ministry of Justice building at 9 a.m. on March 4 (Monday), 2024. Minister Tsai, Ching-Hsiang of the Ministry of Justice was invited to deliver a speech, and several distinguished guests, including Political Deputy Minister Chen, Ming-Tang, Chief Secretary Miu, Cho-Jan, and Director of Legal Affairs Division Liu, Ying-Hsiu attended the ceremony that was simple yet grand.

In his speech, Minister Tsai first congratulated the trainees for passing the 2023 Grade Three Special Judicial Examination for Enforcement Officers and joining the force of the enforcement system of the Ministry of Justice. He also said that the works of the AEA are a crucial part of the Ministry of Justice system. The opening ceremony was held at the Ministry of Justice, and Chief Secretary Miu was invited to explain to the trainees the tasks and responsibilities of each division of the Ministry, which also demonstrated the close connection between the AEA and the Ministry of Justice, as well as its emphasis on administrative enforcement.

The training class for enforcement officers will last for one year. Minister Tsai affirmed that the training class would cover a wide range of learning units, including the 44th Legal Staff Training Class of the Academy for Judiciary and the Training Institute of the Ministry of Finance, which would allow the trainees to respectively learn

with legal and financial personnel, so as to make full use of various interdisciplinary teaching resources, and get in touch with professionals in other fields. Moreover, in addition to arrangements for study at the Civil Enforcement Divisions of district courts, national taxation authorities, local taxation authorities, land administration authorities, motor vehicles and traffic adjudication offices, etc., this year study opportunities at agencies under the National Health Insurance Administration of the Ministry of Health and Welfare were also available. It was expected that the trainees would not only study the professional knowledge obtained from their own fields, but also become familiar with the operation procedures, professional knowledge and practical skills of the above-mentioned agencies. Such in-depth study would help the trainees to handle administrative enforcement tasks more smoothly in the future.

It has been more than 23 years since the establishment of the AEA, and the cumulative amount collected has exceeded NT\$651.2 billion, which is an outstanding performance achieved by the efforts of all colleagues. “Justice and care” is the core value of the AEA and the core tasks of all future trainees, while “enforcement in accordance with the law” and taking into account the “principle of proportionality” are the most basic requirements. Based on the specific situation of each individual obligor, different enforcement measures will be adopted that reach a balance between leniency and stringency. For example, for those who maliciously owe large amounts of tax payables, the AEA will make good use of the coercive means allowed by the law, such as restrictions on leaving the ROC, arrest and collection, so as to achieve fulfillment of payment; for disadvantaged obligors in trouble or having financial problems, the AEA will actively care for and provide lenient measures of installment plans. It is expected that future trainees will fulfill the spirit of “enforcement with love and justice without hindrance” and make an all-out effort in their works.

Minister Tsai particularly emphasized the importance of teamwork and external communication and coordination. Whether it is business cooperation with various referral agencies, or since the implementation of the new confiscation system, the AEA has fully cooperated with the prosecution institutes in handling the revaluation of confiscated items, and has achieved impressive results. Therefore, the training class is

organized for trainees to study and exchange with various agencies and establish good communication channels to make future work more efficient. Besides this, how to communicate with the general public and respond to media and public opinions is also very important. It is also crucial to put oneself in the general public's shoes to understand their hardships with empathy, so as to effectively solve problems. The AEA had also added relevant courses this year and invited experts of relevant fields to give lectures, and it is expected that trainees will benefit a lot. In the practical training stage, trainees will be arranged to study in AEA branches to learn all aspects of the administrative enforcement of the AEA branch, and outstanding (chief) enforcement officers will be assigned for one-on-one guidance, which would definitely offer the best experience for all trainees, and they will be expected to fully make good use of such opportunity.

Minister Tsai also praised the AEA as a dynamic and creative team for making good use of technology and introducing new ideas, such as: launching the sunset market or joint auctions held on the "first" "Tuesday" of every month, starting at "3 p.m." to provide a more convenient, diverse and lively auction platform; promoting the "Clairvoyance Project" for foreclosure and "Remote Bidding for Real Estate" to allow those who are willing to bid to browse the auctioned items online anytime, anywhere, and make the bid at home using remote communication measures, successfully improving the efficiency of the auction process; making good use of "aerial shooting by drones" and "virtual reality (VR) videos" to allow the information on auctioned items to be more transparent; as well as promoting "paperless" electronic files and case referral to digitize data and save energy and reduce carbon emissions, so as to fulfill the policy of becoming a "technology legal division."

In addition, the general public are also impressed by the AEA's measures to offer convenience to the people, such as "assisting people to apply for scrapping of old scooters and motorcycles" to remove the inconvenience of old scooters and motorcycles that are no longer in use but still subject to taxation annually. Furthermore, in order to

facilitate the payment by the people, from making payment via the four major convenience stores, credit cards, e-payments to the recently introduced virtual accounts, the AEA continues to expand multiple payment-friendly services and enhance the willingness of obligors to make their payment. Minister Tsai has always encouraged all trainees to maintain a humble attitude in terms of learning, so as to pass on the spirit of innovation to achieve more innovative achievements for the enforcement agencies.

Last but not least, Minister Tsai issued the trainee IDs and took group photos with all the trainees, concluding the ceremony successfully.



(Minister Tsai visited the ceremony to deliver a speech)



(Minister Tsai and Director-General Huang took a group photo with 5 trainees)